

A DIRECTORY
OF
ORGANIZATIONS
OFFERING
SERVICES IN
GENDER-BASED
VIOLENCE
(GBV)

COMMUNITY RESOURCES IN YEREVAN

August 2003 Yerevan, Armenia













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PRIME II is a project aimed at training and providing support to primary providers of reproductive health care services throughout the world. PRIME II is spearheaded by IntraHealth International, in collaboration with Abt Associates, Engender Health, PATH, and TRG Inc.

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"Declaration on the Elimination of Violence Against Women," adopted by the UN General Assembly, 1993

"Any act of gender-based violence that results in/ or is likely to result in, physical, sexual or psychological harm or suffering to women, including threats of such acts, coercion or arbitrary deprivations of liberty, whether occurring in public or private life".

The UN definition refers to spousal battering and rape, trafficking in women, forced prostitution and rape during warfare.

Violence occurring in the family or domestic unit, including, inter alia, physical and mental aggression, emotional and psychological abuse, rape and sexual abuse, incest, rape between spouses, regular or occasional partners and cohabitants, crimes committed in the name of honour, female genital and sexual mutilation and other traditional practices harmful to women, such as forced marriages.

- Violence occurring within the general community, including, inter alia, rape, sexual abuse, sexual harassment and intimidation at work, in institutions or elsewhere trafficking in women for the purposes of sexual exploitation and economic exploitation and sex tourism.
- Violence perpetrated or condoned by the state or its officials
- Violation of the human rights of women in situations of armed conflict, in particular the taking of hostages, forced displacement, systematic rape, sexual slavery, forced pregnancy, and trafficking for the purposes of sexual exploitation and economic exploitation.

COUNCIL OF EUROPE April 30, 2002

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INTRODUCTION

In April 2003, the Ministry of Health (MOH) of the Government of Armenia and the PRIME II project, funded by the United States Agency for International Development (USAID), launched a program on Gender-Based Violence in Armenia. The goal of the program is to improve the response to violence against women (VAW) by the reproductive health sector. The specific program objectives include the following:

- Increase awareness among health professionals regarding VAW as a public health concern
- Improve knowledge, attitudes and practices of health workers related to VAW
- Increase cooperation between the health sector and other agencies helping women who experience violence (including shelters, social, legal and psychological counseling services)
- Improve the readiness of a health facility to support identification and management of VAW
- Improve the perceived quality of services

The MOH together with PRIME II selected Polyclinic# 8 in Arabkir District, Yerevan as the demonstration site for the program on violence against women. Physicians and nurses working in the women's consultation of the polyclinic are directly involved in the program, which will involve training, reorganization of services, and expansion of health promotion activities.

The Directory of organizations offering in Gender-Based Violence (GBV): Community Resources in Yerevan was developed with joint effort of PRIME II, the MOH and the Ministry of Social Security. The publication primarily serves as an informational guide for health workers to have accurate information about the resources available in the community for women who experience violence. The directory identifies and provides contact information for many of the governmental and non-governmental agencies existing in Yerevan that provide information and services related to problems of domestic violence, trafficking, and other forms of violence against women.

The creators of the Directory hope that the publication will be useful to all agencies involved in helping women, children and families who are at risk for violence and conflict. By increasing awareness of the kinds of services and activities that currently exist in Armenia, use of the directory may contribute to a strong coordinated response to the problem of violence against women in our society and ultimately lead to more women receiving the services they need.

EMERGENCY SERVICES

Emergency Services/Phone Numbers

1.	Fire-fighting	8101
2.	Police	8102
3.	Ambulance Service	8103
4.	Yerevangas Emergency Service	8104
5.	Emergency Rescue Service	8118
6.	Hot Line	53 80 07
7.	Hot Line (AIDS, drugs addiction)	27 53 23
8.	Yerevan City Information Service	56 52 32
	•	52 57 70
		8109
9.	Address Bureau	53 69 70
10.	Municipal Service	58 11 24
	•	8108

ORGANIZATIONS OFFERING GENDER-BASED VIOLENCE SERVICES IN YEREVAN

- 1. Advocates Union of Armenia
- 2. Armenian Center for Human Rights Protection after Sakharov
- 3. Armenian Association of Young Lawyers
- 4. Association of Women with University Education
- 5. For Family and Health Armenian Association
- 6. International Union of Armenian Advocates
- 7. Legal Clinic of YSU Law Department
- 8. "Maternity Fund of Armenia"
- 9. Republican Women's Council
- 10. "Tatev-95" Psychological Support and Counseling Center
- 11. "Trust" Charity Union
- 12. "Tsovinar" Women Public Organization
- 13. Union of Women Lawyers
- 14. Women's Rights Center

- 15. Women, Children and Family Psychological, Social and Judicial Help Union
- 16. Polyclinic #8
- 17. Arabkir District Social Security Services
- 18. Arabkir District Police Station

GENERAL INFORMATION

ORGANIZATIONS ADDRESSING GENDER-BASED VIOLENCE

ADVOCATES UNION OF ARMENIA

Director: Misha Piliposyan

Responsible person: Victoria Kirakosyan

Address: 3 Zakian str., , Yerevan **Phone**: 58 26 77; 56 57 61; 56 57 92

E-mail: lu.of.ra@netsys.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment:

By telephone call.

ARMENIAN CENTER FOR HUMAN RIGHTS PROTECTION AFTER SAKHAROV

Director: Levon Nersisyan

Responsible person: Ruzanna Avagyan

Address: 1, Jrashat, Yerevan Phone: 58 78 64; 56 15 60 E-mail: sakhfd@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

INTERNATIONAL UNION OF ARMENIAN ADVOCATES

Director: Tigran Ter-Yesayants

Responsible person: Marina Janoyan **Address**: 45/14 Bagramyan str., Yerevan **Phone**: 58 76 84; 54 24 76; 22 62 77 **E-mail**: marinajan2001@yahoo.com

tjanojan@yahoo.com

Cost of the services: Free of charge

Working days: Monday-Friday 10:00-18:00 How to make an appointment: By telephone call.

LEGAL CLINIC OF YSU LAW DEPARTMENT

Director: Lusine Hovhannesyan **Responsible person**: Liana Sargsyan

Address: 1 Alek Manukyan str., YSU, Yerevan

Phone: 57 81 37

E-mail: clinic@arminco.com

Cost of the services: Free of charge

Working days: Monday, Thursday 10:00-14:00

How to make an appointment: By telephone call or without

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan

Address: 11, David Anhakht str.,6 fl., Yerevan

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

REPUBLICAN WOMEN'S COUNCIL

Director: Nora Hakobyan

Responsible person: Silva Karapetyan **Address**: 35, Moskovyan str., Yerevan **Phone**: 53 27 81; 53 85 91; 53 45 06

E-mail: nora@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

TATEV-95

PSYCHOLOGICAL SUPPORT AND COUNSELING CENTER

Director: Anahit Tevosyan

Responsible person: Vahe Buniatyan

Address: 2, Bagramyan str., app 42, Yerevan

Phone: 56 23 00

E-mail: atatev@freenet.am; tatev95@arminco.com **Cost of the services:** Depending on the existing project

Working days: According to our appointment How to make an appointment: By telephone call.

TRUST

CHARITY UNION

Director: Hasmik Gevorgyan

Responsible person: Anahit Haroutunyan

Address: 23 Thumanyan str., 3 floor, room 40-41, Yerevan

Phone: 53 80 07; 53 80 15 **E-mail**: vstarm@arminco.com

Cost of the services: Depending on the existing project

Working days: According to our appointment. How to make an appointment: By telephone call.

TSOVINAR

WOMEN PUBLIC ORGANIZATION

Director: Anna Hakobyan

Responsible person: Seda Hovakanyan

Address: 31, Moskovyan str., app. 74, Yerevan

Phone: 53 67 97

E-mail: tsovinar@hahr.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

UNION OF WOMEN LAWYERS

Director: Aida Iskoyan

Responsible person: Rima Ter-Minasyan **Address**: 11, Parpetsu str., app 2, Yerevan

Phone: 53 06 69; 53 92 55 **E-mail**: epac@arminco.com

Cost of the services: Free of charge

Working days: No

Monday-Saturday 10:00-18:00

How to make an appointment: By telephone call.

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan **Address**: 21, Abovyan str., app. 13, Yerevan

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call or without

any appointment.

WOMEN, CHILDREN AND FAMILY

PSYCHOLOGICAL, SOCIAL AND JUDICIAL HELP UNION

Director: Sophik Minasyan

Responsible person: Arpine Avetisyan **Address**: 1, Njdehi str., app. 29, Yerevan **Phone**: (09) 43 02 94; (051) 4 36 86

E-mail: assistancetowomen@armenia.com

Cost of the services: Free of charge

Working days: Tuesday, Friday 16:00-18:00 **How to make an appointment:** By telephone call.

POLYCLINIC #8

Director: Ara Torosyan

Head of Women's Consultation Center: Efrosia Nahapetyan

Address: 51a Bagramyan Str., Yerevan

Phone: 27 27 60; 27 72 39

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

ARABKIR DISTRICT

SOCIAL SECURITY SERVICES

Director: Adrine Nikoyan

Address: 30 Mamikonyants str., Yerevan

Phone: 23 86 61

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-16:00

How to make an appointment: By telephone call or without

any appointment.

ARABKIR DISTRICT POLICE STATION

Head of Preventive Measures Department:

Ishkhan Nersisyan

Address: 1 Mamikonyats str., Yerevan

Phone: 28 76 41

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-16:00

How to make an appointment: By telephone call or without

any appointment.

ORGANIZATIONS PROVIDING DIRECT SERVICES FOR VAW BY TYPE OF SERVICES

Legal Information and Counseling

ADVOCATES UNION OF ARMENIA

Director: Misha Piliposyan

Responsible person: Gagik Sogomonyan

Address: 3 Zakian str., Yerevan Phone: 58 26 77; 56 57 61 E-mail: lu.of.ra@netsys.am

Cost of the services: On contractual basis **Working days:** Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

ARMENIAN CENTER FOR HUMAN RIGHTS

PROTECTION AFTER SAKHAROV

Director: Levon Nersisyan

Responsible person: Ruzanna Avagyan

Address: 9, Jrashat, Yerevan Phone: 56 15 60; 58 78 64 E-mail: sakhfd@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-18:00

How to make an appointment: By telephone call or without

any appointment.

ARMENIAN ASSOCIATION OF YOUNG LAWYERS

Director: Karen Zadoyan

Responsible person: Narine Karapetyan **Address**: 7, Nalbandyan str., ap.2, Yer.

Phone: 54 01 99; 58 02 99 **E-mail**: ayla@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

ASSOCIATION OF WOMEN WITH UNIVERSITY EDUCATION

Director: Jemma Hasratyan

Responsible person: Armine Davtyan **Address**: 4, Tigran Metsi str., Yerevan

Phone: 58 15 83; (09) 42 65 02

E-mail: jemma@arminco.com; aawue@arminco.com

Cost of the services: Free of charge

Working days: No

INTERNATIONAL UNION OF ARMENIAN ADVOCATES

Director: Tigran Ter-Yesayants

Responsible person: Zaruhi Postangyan **Address**: 2 P.Byuzanda str., 3-floor

Phone: 54 34 33; 54 35 35

E-mail: advocate@arminco.com

Cost of the services: Free of charge, except advocate services

Working days: Monday-Friday 10:00-18:00

How to make an appointment: By telephone call or without

LEGAL CLINIC OF YSU LAW DEPARTMENT

Director: Lusine Hovhannesyan **Responsible person**: Liana Sargsyan **Address**: 1 Alek Manukyan, YSU, Yer.

Phone: 57 81 37

E-mail: clinic@arminco.com

Cost of the services: Free of charge

Working days: Monday, Thursday 10:00-14:00

How to make an appointment: By telephone call or without

any appointment.

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht,6-rd floor

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

REPUBLICAN WOMEN'S COUNCIL

Director: Nora Hakobyan

Responsible person: Silva Karapetyan

Address: 35, Moskovyan str., Phone: 53 27 81; 53 85 91 E-mail: nora@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

TSOVINAR

WOMEN PUBLIC ORGANIZATION

Director: Anna Hakobyan

Responsible person: Seda Hovakanyan **Address**: 31, Moskovyan str., app. 74

Phone: 53 30 99

E-mail: tsovinar@hahr.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

UNION OF WOMEN LAWYERS

Director: Aida Iskoyan

Responsible person: Rima Ter-Minasyan

Address: 11, Parpetsu str., app 2 Phone: 53 06 69; 53 92 55 E-mail: epac@arminco.com

Cost of the services: Free of charge

Working days: According to our appointment **How to make an appointment:** By telephone call.

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan

Address: 21, Abovyan str., app 13,

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call or without

any appointment.

WOMEN, CHILDREN AND FAMILY PSYCHOLOGICAL, SOCIAL AND JUDICIAL HELP UNION

Director: Sophik Minasyan

Responsible person: Arpine Avetisyan **Address**: 1, Njdehi str., app 29, Yerevan **Phone**: (09) 43 02 94; (051) 5 06 09

E-mail: assistancetowomen@armenia.com

Cost of the services: Free of charge

Working days: Tuesday, Friday 16:00-18:00

How to make an appointment: By telephone call or without

any appointment.

Medical Services

FOR FAMILY AND HEALTH ARMENIAN ASSOCIATION

Director: Mary Khachikyan

Responsible person: Anna Hovhanessyan **Address**: 14/1, Vardanants str, Yerevan

Phone: 54 08 15; 54 08 16 E-mail: armfpa@arminco.com Cost of the services: Free of charge

Working days: Monday-Saturday 9:00-18:00

How to make an appointment: By telephone call or without

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan

Address: 11, David Anhakht str., Yerevan

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

TRUST

CHARITY UNION

Director: Hasmik Gevorgyan

Responsible person: Anahit Haroutunyan

Address: 23 Thumanyan str., 3 floor, room 40-41, Yerevan

Phone: 53 80 07; 53 80 15 **E-mail**: vstarm@arminco.com

Cost of the services: Depending on the existing project

Working days: According to our appointment **How to make an appointment:** By telephone call.

POLYCLINIC#8

Director: Ara Torosyan

Head of Women's Consultation Center: Efrosia Nahapetyan

Address: 51a Bagramyan Str., Yerevan

Phone: 27 27 60; 27 72 39

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-16:00

How to make an appointment: By telephone call or without

any appointment.

Psychological Counseling

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht str., Yer.

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

TATEV-95

PSYCHOLOGICAL SUPPORT AND COUNSELING CENTER

Director: Anahit Tevosyan

Responsible person: Vahe Buniatyan **Address**: 2, Bagramyan str., app 42, Yer.

Phone: 56 23 00

E-mail: atatev@freenet.am; tatev95@arminco.com Cost of the services: Depending on the existing project

Working days: According to our appointment How to make an appointment: By telephone call.

TSOVINAR

WOMEN PUBLIC ORGANIZATION

Director: Anna Hakobyan

Responsible person: Seda Hovakanyan **Address**: 31, Moskovyan str.ap 74, Yerevan

Phone: 53 30 99

E-mail: tsovinar@hahr.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

TRUST

CHARITY UNION

Director: Hasmik Gevorgyan

Responsible person: Anahit Haroutunyan

Address: 23 Thumanyan str., 3 floor, room 40-41, Yerevan

Phone: 53 80 07; 53 80 15 **E-mail**: vstarm@arminco.com

Cost of the services: Depending on the existing project

Working days: According to our appointment **How to make an appointment:** By telephone call.

REPUBLICAN WOMEN'S COUNCIL

Director: Nora Hakobyan

Responsible person: Silva Karapetyan

Address: 35, Moskovyan str., Phone: 53 27 81; 53 85 91 E-mail: nora@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan

Address: 21, Abovyan str., app 13,

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call or without

any appointment.

Social Services

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht str., Yer.

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan

Address: 21, Abovyan str., app 13,

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call.

ARABKIR DISTRICT SOCIAL SECURITY SERVICES

Director: Adrine Nikoyan

Address: 30 Mamikonyants str., Yerevan

Phone: 23 86 61

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-16:00

How to make an appointment: By telephone call or without

Education and Training

FOR FAMILY AND HEALTH ARMENIAN ASSOCIATION

Director: Mary Khachikyan

Responsible person: Anna Hovhanessyan **Address**: 14/1, Vardanants str, Yerevan

Phone: 54 08 15; 54 08 16 E-mail: armfpa@arminco.com Cost of the services: Free of charge

Working days: Monday-Saturday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

ASSOCIATION OF WOMEN WITH UNIVERSITY EDUCATION

Director: Jemma Hasratyan

Responsible person: Armine Davtyan **Address**: 4, Tigran Metsi str., Yerevan **Phone**: 58 15 83; (09) 42 65 02

E-mail: jemma@arminco.com; aawue@arminco.com

Cost of the services: Free of charge

Working days: No

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht str., Yer.

Phone: 28 75 49: 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

REPUBLICAN WOMEN'S COUNCIL

Director: Nora Hakobyan

Responsible person: Silva Karapetyan **Address**: 35, Moskovyan str, Yerevan

Phone: 53 27 81; 53 85 91 **E-mail**: nora@arminco.com

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

TATEV-95 PSYCHOLOGICAL SUPPORT AND COUNSELING CENTER

Director: Anahit Tevosyan

Responsible person: Vahe Buniatyan **Address**: 2, Bagramyan str., app 42, Yer.

Phone: 56 23 00

E-mail: atatev@freenet.am; tatev95@arminco.com **Cost of the services:** Depending on the existing project

Working days: According to our appointment **How to make an appointment:** By telephone call.

TRUST

CHARITY UNION

Director: Hasmik Gevorgyan

Responsible person: Anahit Haroutunyan

Address: 23 Thumanyan str., 3 floor, room 40-41, Yerevan

Phone: 53 80 07; 53 80 15 **E-mail**: vstarm@arminco.com

Cost of the services: Depending on the existing project

Working days: According to our appointment How to make an appointment: By telephone call.

Hotline

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht str., Yerevan

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan

Address: 21, Abovyan str., app 13,

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call or without

Charity

ARABKIR DISTRICT SOCIAL SECURITY SERVICES

Director: Adrine Nikoyan

Address: 30 Mamikonyants str., Yerevan

Phone: 23 86 61

Cost of the services: Free of charge

Working days: Monday- Friday 9:00-16:00

How to make an appointment: By telephone call or without

any appointment.

Shelter

MATERNITY FUND OF ARMENIA

Director: Susanna Aslanyan

Responsible person: Irina Aslanyan **Address**: 11, David Anhakht str., Yer.

Phone: 28 75 49; 28 35 75

E-mail: maternity@ngoc.am; maternity@infocom.am

Cost of the services: Free of charge

Working days: Monday-Friday 9:00-18:00

How to make an appointment: By telephone call or without

any appointment.

WOMEN'S RIGHTS CENTER

Director: Susanna Vardanyan

Responsible person: Armine Nikogosyan

Address: 21, Abovyan str., app 13,

Phone: 58 28 05; 54 28 28 E-mail: wrcarm@arminco.com Cost of the services: Free of charge

Working days: Monday-Friday 10:00-19:00

How to make an appointment: By telephone call or without

any appointment.

ORGANIZATIONS THAT REFER CLIENTS TO DIRECT SERVICES

MINISTRY OF SOCIAL SECURITY

Deputy Minister, Chair of the Intersectoral Commission on the Improvement of Women's Status: Karine Hakobyan

Address: 69, Teryan Str., Yerevan

Phone: 52 68 31

E-mail: karhakobian@yahoo.com Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-16:00

How to make an appointment: By telephone call or without

MINISTRY OF HEALTH

Head of Maternal and Child Health Protection

Department: Karine Saribekyan **Address:** 8 Thumanyan Str., Yerevan

Phone: 58 24 13; 52 15 59 E-mail: karine@armhealth.am Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-16:00

How to make an appointment: By telephone call or without

any appointment.

GOVERNMENT

HEALTH DEPARTMENT

Head of Health Department: Vigen Shahinyan

Address: 1 Republic Square, Yerevan

Phone: 52 28 50

Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-18:00 How to make an appointment: By telephone call.

MUNICIPALITY

HEALTH DEPARTMENT

Head of Health Department: Hamlet Mirzoyan

Address: 13 G.Lusavorichi, Yerevan

Phone: 56 54 92

Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-18:00 How to make an appointment: By telephone call

SOCIAL SECURITY DEPARTMENT

Head of Social Security Department: Ruzanna Zakharyan

Address: 13 G.Lusavorichi, Yerevan

Phone: 58 01 93

Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-18:00 How to make an appointment: By telephone call

"ARABKIR" DISTRICT'S SOCIAL SERVICES

Director: Adrine Nikoyan

Address: 30 Mamikonyants str., Yerevan

Phone: 23 86 61

Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-16:00

How to make an appointment: By telephone call or without

POLYCLINIC #8

Director: Ara Torosyan

Head of Women's Consultation Center: Efrosia Nahapetyan

Address: 51a Bagramyan Str., Yerevan

Phone: 27 27 60; 27 72 39

Cost of the services: Free of charge

Working days: Monday- Friday, 9:00-16:00

How to make an appointment: By telephone call.

STRESS CENTER

Managing Director: Samvel Sukiasyan

Address: Kanaker, Tsarav Aghbyuri St., 55a, 1-2 nd floors,

Yerevan

Phone: 62 17 41; 62 89 97 E-mail: samsu57@hotmail.com Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-17:00

How to make an appointment: By telephone call or without

any appointment.

EMPLOYMENT AGENCY

Director: Sona Haroutunyan

Address: 4 E. Kochara, floor 4, Yerevan

Phone: 26 05 40; 26 92 26

Cost of the services: Free of charge

Working days: Monday-Friday, 9:00-18:00

How to make an appointment: By telephone call.

UNWFP

UNITED NATIONS WORLD FOOD PROGRAM

Representative and Country Director: Muzaffar Choudhery **Address:** Karl Liebknechti St. 14, 1st and 2nd floors, Yerevan

Phone: 580538; 584720

E-mail: wfp.yerevan2wfp.org

Cost of the services: Free of charge

Working days: Monday-Friday, 9:00-18:00

How to make an appointment: By telephone call.

UNDP

UNITED NATIONS DEVELOPMENT PROGRAM

Program Officer: Kristina Henchen

Address: 14 Karl Liebkhecht str., Yerevan

Phone: 56 60 73

E-mail: kristina@undp.am

Cost of the services: Free of charge

Working days: Monday-Friday, 10:00-18:00 How to make an appointment: By telephone call.